

Dear Guests,

Please read the list below in connection with the prevention of the spread of Covid-19.

1. Maximus SPA has the right to refuse to check-in a Guest who shows symptoms of infection (coughing, sneezing, fever, etc.).
2. At the Reception Desk, a maximum of 1 person will be served (not applicable to persons staying in the same room).
3. We limit to a minimum the time of the Guest's stay at the Reception Desk through simplified rules of check-in and check-out.
4. We require all Guests to strictly comply with the obligation to wear protective masks in common hotel spaces, use available dispensers for hand disinfection and maintain a safe distance (min. 2 m) from other Guests. Masks may only be removed in the dining room or bar when Guests are sitting at their tables.
5. We make it possible to purchase protective masks at the Reception.
6. In order to limit the number of people staying in the dining room, meals will be divided into two or three shifts (depending on the number of people staying at the same time on the premises) and served together with drinks by waiters to the table both in the dining room and the bar. Only persons staying in one room can sit at one table at a time.
7. In the bar and on the terraces at the same table, only persons staying in the same room may sit at the same time.
8. The rooms will be cleaned only at the request of the Guest, by hanging a notice on the outside door handle of the room. Room cleaning will be limited to vacuuming the carpet, disinfecting touch surfaces and washing the bathroom and its equipment (the beds will not be made up, bed linen will be changed according to the Regulations, and towels on request).
9. In the SPA complex, only the following will be open until further notice: recreational swimming pool, Jacuzzi, swimming pool, dry sauna and salt cave. Entrance to the SPA area will take place after arrangement by telephone (extension from each room 606) for an agreed time, for max. 45 minutes of a single stay. The SPA complex can accommodate 15 people at a time. In order to maximise the time of your stay in the SPA it is recommended to come in a swimming suit. Before each use of the pools, it is obligatory to go to the shower and wash your whole body and head thoroughly.
10. We recommend that guests limit the use of the lift to the necessary minimum and at the same time only by persons staying in the same room.
11. The Reception staff is ready to provide you at any time with the necessary information on the functioning of the nearest ambulance station and hospital and has contact numbers to nearby medical facilities and the District Sanitary and Epidemiological Station. The Reception staff is also familiar with the procedure in the case of a suspected COVID - 19 infection.
12. In connection with the COVID - 19 virus threat, Maximus SPA has the right to suspend or limit services that would increase the risk of the guests and staff of Maximus SPA, unless the mandatory provisions of Polish law provide otherwise and it will not affect the claims of the guests on the price for the stay.
13. Recommendations concerning the operation of accommodation facilities can be found at the address: <https://www.gov.pl/web/rozwoj/hotele-i-inne-miejsca-noclegowe> and in regulations published by competent ministries of the Republic of Poland and <https://www.ighp.pl/wypocznijbezpiecznie>.
14. Due to the dynamically changing situation caused by the COVID-19 epidemic, the use of certain facilities may be limited or completely prevented by the current recommendations and restrictions introduced by regulations of the Ministry of Health and the Chief Sanitary Inspectorate. Maximus SPA is not responsible for the impossibility of making particular zones available to the Guests - complaints and cancellations of the stay will not be dealt with on this account.